

Passbook is not issued and it takes about two weeks to receive your cash card.  
If you need a passbook or want to open an account immediately, please visit a post office.  
In case your mobile phone is not compatible, please visit a post office as well.

Apply to open a bank account  
anytime, anywhere,  
using your smartphone!



iPhone ver.

Compatible OS:  
iPhone 7 or later & iOS 13.X-15.X

\*Phone is a registered trademark of Apple Inc. in the U.S. and other countries. \*Android is a trademark of Google LLC.



Android ver.

Compatible OS:  
Android 6.X-12.X



## Benefits of using the app



Open your account  
in just 15 minutes,  
24 hours a day,  
365 days a year



A smart way  
to use your  
account without  
the need for  
a passbook



No need for a seal!  
Apply easily using  
your smartphone

If you want to open a Japan Post Bank account but are too busy to go to the counter on weekdays... that's okay!

Open an account easily with the smartphone you use every day!

## 3 EASY STEPS

1 Scan your ID  
and take face photos



2 Enter your information



3 When your cash card  
arrives, you can use  
your account!



## What you need

Smartphone, personal identification document (driver's license, Individual Number Card, or Residence Card), email address

\*Smartphones must have NFC functionality.

## The JP Bank account opening app allows you to open an integrated account with no passbook.

Please use your cash card for deposits, withdrawals, and other transactions.

You can check deposit and withdrawal statements online for up to 20 years from the date of application, without the hassle of using a passbook.

No passbook means that paper consumption is reduced, which is more considerate to the environment.

\*Checking your current account balance, deposit/withdrawal information, and various procedures such as remittance and change of address can all be done using Yucho Direct or Yucho Bankbook App.

For more information, please see the Japan Post Bank Website.

**Notes** ●The JP Bank account opening app can be used only by individual customers residing in Japan who are 16 years of age or older. It cannot be used for transfer, corporate, or other account types. It also cannot be used by customers who already have an integrated account with Japan Post Bank, or individual customers who wish to use the account for business purposes. ●Customers are responsible for data communication charges, etc. related to downloading apps and using services by scanning QR Codes. (QR Code is a registered trademark of Denso Wave Incorporated.) ●The content of this document is accurate as of May 2022.

For more information on how to use the JP Bank  
account opening app, please see  
the Japan Post Bank Website.

<https://www.jp-bank.japanpost.jp/>

口座開設アプリ  Search Search for it online!



## Inquiries

Yucho Direct Support Desk

**0120-992-504** (toll-free)

[Hours of operation] Please see the "Inquiries" page on the Japan Post Bank Website.

\*Calls made from mobile phones, etc. are also toll-free.

\*This service may not be available via IP phones, etc.

\*Support Desk services are available in Japanese only.

Customers who do not speak Japanese should contact us together with a Japanese-speaking customer.