## **Sophia University – Summer Session 2024**

June  $28^{th}$  – July  $19^{th}$ , 2024 \*June  $28^{th}$ : Orientation \*July 5: No-class day

Date: June 25, 2024 (updated)

Course Title	Perspectives in Intercultural Communication: Japanese
	Communication and Culture
Course Code	SOZ204
Instructor	Kikue Yamamoto & Takashi Kawatani
Class Period	4 <sup>th</sup> period, 3:25-5:05 p.m.
Course Format	In-Person
Language of Instruction	English
Course Description	This course is highly practical, i.e., discussion and doing some
	exercises, debriefing by Yamamoto and Kawatani.
	This class provides students with an overview of Japanese
	communication behaviors, where you will be asked to figure out why
	Japanese behave in a certain way in that particular situation,
	described in class, and also which value is a possible motive for the
	Japanese in each situation in the cases.
	Through peer teaching & discussion in the beginning of each class,
	you will learn about other cultures of your peers as well as your own
	on the topics given.
Course Objectives	You will gain knowledge about Japanese values and communication
	behaviors and some basic intercultural communication, which will
	enable you to develop insights into the Japanese culture and other
	cultures.
	This class will also help you to develop communication skills with
	people of other cultures, as well as Japanese people in a business
	context.
	Lastly, you will also develop more appreciation to the Japanese
	culture and your classmates' different cultures.
Expected work outside of	You're expected to spend about 20 hours outside of the class for
class	reading the textbook and some resources for a preview. This will
	help you prepare for discussion with your peer in-class.
Course Materials	Intercultural Communication Culture Specific—Working Effectively
	with the Japanese. By Kikue Yamamoto, Inlingua International Ltd.,
	2011. To be provided in class. Five hundred yen per copy.
	Purchase of textbook: optional
	e-book: not acceptable
Moodle	N/A

Contact Instructor	<ul> <li>via Moodle message</li> <li>via Email</li> <li>*The email address will be available at CGED office or informed by the instructor in the first class if needed.</li> </ul>
Evaluation (Attendance, Class participation, in- class assignments, final exam, quizzes, etc.)	Attendance (30%), class participation (20%), final in-class essay (50%).
Other comments	-
Class schedule	*June 28: Orientation
	*July 5: No-class day
	[DAY 1] 7/1 (Kawatani)
	Orientation: Course Introduction & Self-Introduction
	<ul><li>Self-introduction</li></ul>
	Overview of the Course
	● Geopolitical Drivers that Make Japan Japan
	1. Why "Japan is One Country, One Civilization."?
	> Huntington model ~The Clashes of Civilizations
	2. Video discussion ①: The Best of Japan ~ Mindfulness of Others
	[DAY 2] 7/2 (Kawatani)
	Intercultural Communication: Introduction to Japanese Business
	Values
	<ul> <li>Organisational Drivers That Make Japanese Organisations Act</li> <li>Organically</li> </ul>
	1. Organizing Principles: Japan & West
	2. Video discussion ②: why Japanese unite as one in crisis?
	[DAY 3] 7/3 (Yamamoto)
	Introduction of inter-cultural communication skills to practice.
	Intercultural Communication: Introduction to the field: Concepts and
	Practice
	[DAY 4] 7/4 (Yamamoto)
	Hidden Culture & Japanese Some Key Values
	Case 1 on values (Harmony & Relationships), Using the tool: cultural
	lens
	[DAY 5] 7/8 (Kawatani)
	Hidden Culture & Key Japanese Values (Form & Efforts)
	<ul> <li>Socio-cultural Drivers That Give Japanese Society a Form</li> </ul>
	1. Japanese Concept of Faith: "Self and the world is inseparable."
	2. Essence of customer service in Japan

3. Video discussion ③: Japanese Team-- Japanese Style Football in 2018 FIFA World Cup Russia

[DAY 6] 7/9 (Kawatani)

Case Study 2 on Japanese Communication: a highly competent but totally un-cooperative non-Japanese sales manager in a Japanese company

[DAY 7] 7/10 (Yamamoto)

Hidden Culture & Japanese Some Key Values

Case 2 on values (Form & Efforts), Using the tool, Cultural lens

[DAY 8] 7/11 (Yamamoto)

Hidden Culture & Japanese Some Key Values

Case 3 on values (Hierarchy), Using the tool, Cultural lens

[DAY 9] 7/12 (Yamamoto)

Communication Styles (1): High-/Low-Context Cultures

Verbal Communication: How Japanese Perceive and Use It; Use of "No"; (option ) Video on Japanese Tea Ceremony

[DAY 10] 7/15 (Kawatani)

Communication Styles (2): Your Cultural Style and Others?

Simulation game: Five Shapes

[DAY 11] 7/16 (Kawatani)

Verbal Communication: How Japanese Perceive and Use It  $\sim$  Use of "No"

Video discussion ④: Conflict between an American CEO and Japanese Sales Team ~ "Situation" or "Result"?

[DAY 12] 7/17 (Yamamoto)

Communication Styles (3): Your Cultural Style, Japan and Others. Discussion on gaps between each other on the scale.

Non-Verbal Communication: Japanese Being Expressive; KY (Kuuki-yomu)

[DAY 13] 7/18 (Yamamoto)

- 1, Breathing: How Japanese traditional art and martial art have influenced Japanese communication style.
- 2, Discussion on your take-away: What did you learn about Japanese culture and communication in business and life, and what can you to teach Japanese people? From other people? About yourself?

[DAY 14] 7/19 (Yamamoto)

In-class test and summary

<sup>\*</sup>Course format, evaluation methods and class schedule may be subject to change.