# 【Graduation Ceremony】 Admission Ticket Application Manual For Students



Sophia University

# [Introduction]

Those attending the graduation ceremony at Sophia University, including students, parents, and guarantors, are required to register in advance through the ticket application system.

On the day of the ceremony, please present the QR code from your My Page at the entrance of the venue. This operational manual provides application and method to modify registration information for students. If you have any questions or concerns, please contact "soumu kouenkai-co@sophia.ac.jp" by email, including your name, faculty, and the email address used for registration. Additionally, please review the following important points before applying.

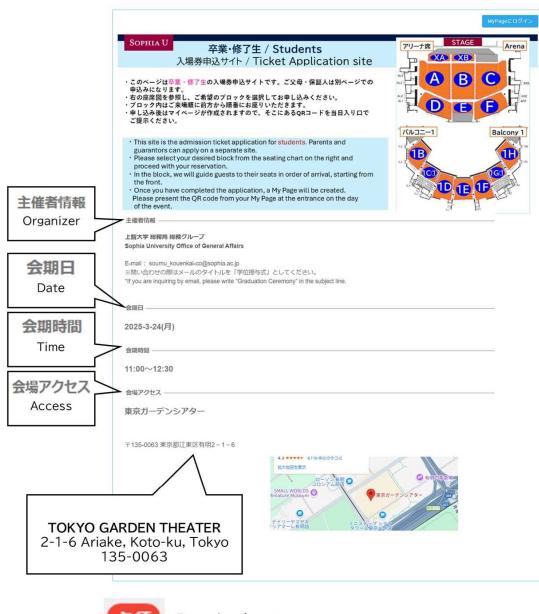
## [Please note]

- Each student will need their own QR code.
- If you register with the following mobile carrier email addresses, you may not receive the "Registration Completed" email which is supposed to be sent immediately after registration. We recommend registering with an email address other than the one listed below, if possible. However, even if you do not receive an email, you will still be able to enter with the QR code issued on your My Page.

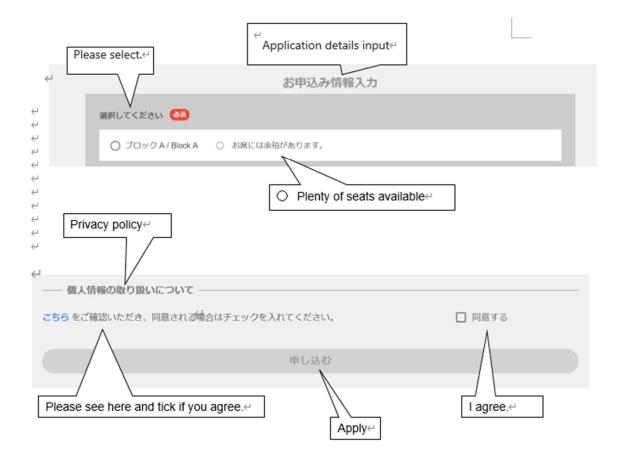
  O@docomo.ne.jp, OO@au.com, OO@ezweb.ne.jp
- If you wish to change the reserved seat block after registration, please cancel the reservation once and then register again as a new application.
- If you are unable to attend the ceremony after obtaining the QR code, be sure to proceed with the cancellation process.
- Sophia University uses the "Event planner" system from TKP Corporation for the
  entrance ticket application system. Please be aware that the name "Event Planner"
  and the following logo will appear on the application screen and in the registration
  completion email.



 At the end of the manual, there is also an Frequently Asked Questions, so please check there as well. In this application site, there are certain areas where it is impossible to display anything other than Japanese due to system limitations. Here is the English translation for those parts.







# <Application for Admission Ticket (QR Code)>

① Select the relevant application from the admission ticket application sites.

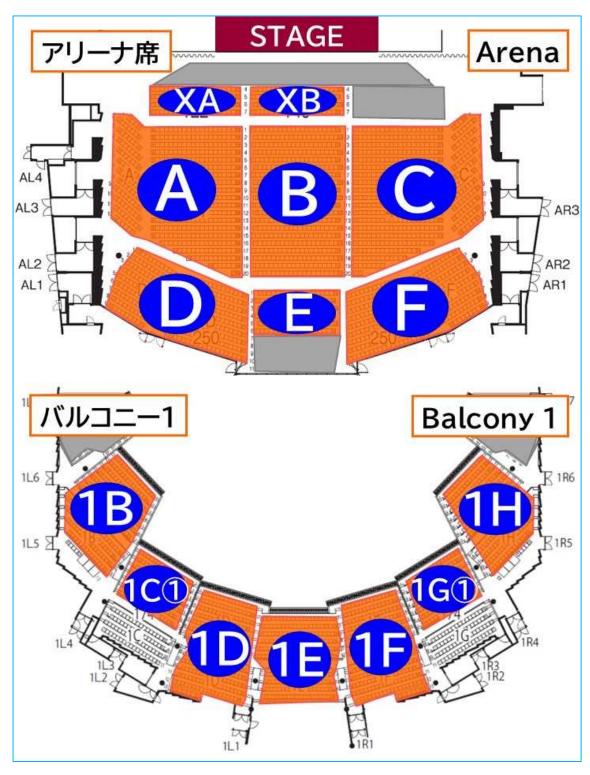


There are options for "For Students" and "Parents/Guardians". Please apply from the "For Students" section.



②Please check the display and click on the appropriate category (pink section) to proceed to the application page.

③Please select the block where you would like to be seated from the seating chart. Please note that you can choose seats on the Arena or Balcony 1.



There are no assigned seats within the block, but you will be seated on a first-come, first-served basis.

Please check the block you would like to sit in.

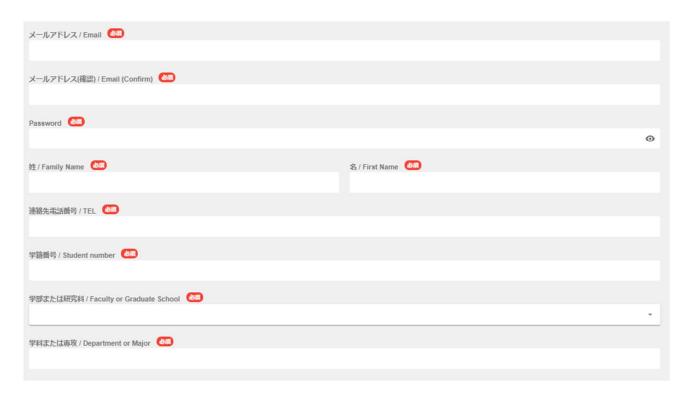


The display on the right Japanese part is as follows:

- 6 (Number)
- × 満席
- お席に余裕があります → There are plenty of seats available in the block.
  - → The remaining number of seats is quite low.
    - → The block is fully booked.

⑤Please input the required information.

- Your email address will serve as the login ID for accessing your My Page.
- Please also remember your password, as it will be required to log in to your My Page. It is recommended to keep a note of it to avoid forgetting.

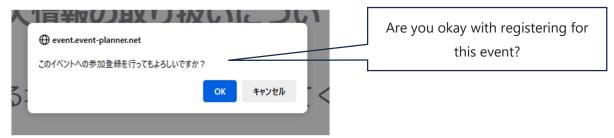


XIf you wish to be seated together with your friends, please select the same block during each of your individual registrations.

⑥Please confirm your agreement to the Privacy Policy by checking the box marked "ロ同意する" and then click the "申し込む" button.



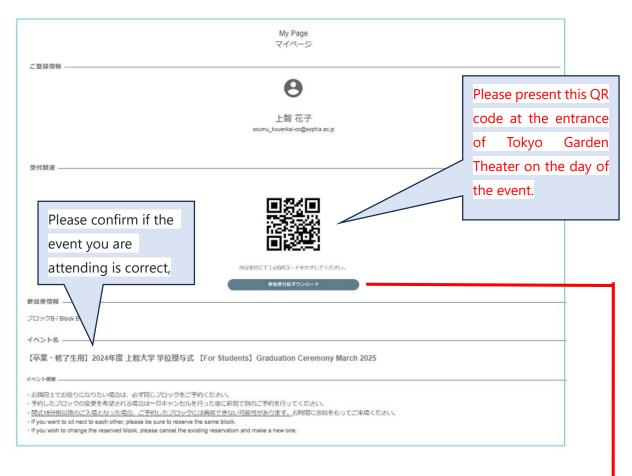
Please click "OK" when this prompt appears.



When the following instructions appear, please click "OK."



②Your My Page will be displayed once the registration is completed.



If you would like a PDF version of the QR code, please click the button below the QR code. You will be able to download the PDF version, which can also be printed and brought with you.

# 参加受付証ダウンロード

Once your registration is complete, a confirmation email will be sent to the email address you provided. Even if you do not receive the email, you can still enter with the QR code on your My Page.

# <After completion of registration>

# How to log in to my page

① When you return to the application site, you will find a "My Page  $\mathbb{C} \square \mathcal{J} / \mathcal{V}$ " button at the top right of the site. Please click on it.

MyPageにログイン

MyPageにログイン

### SOPHIA U 卒業·修了生 / Students 入場券申込サイト / Ticket Application site

- ・このページは卒業・修了生の入場券申込サイトです。ご父母・保証人は別ページでの 申込みになります。
- ・右の座席図を参照し、ご希望のブロックを選択してお申し込みください。 ・プロック内はご来場順に前方から順番にお座りいただきます。
- 申し込み後はマイページが作成されますので、そこにあるQRコードを当日入り口で ご提示ください。
- · This site is the admission ticket application for students. Parents and guarantors can apply on a separate site.
- · Please select your desired block from the seating chart on the right and proceed with your reservation.
- · In the block, we will guide guests to their seats in order of arrival, starting from the front.
- $\boldsymbol{\cdot}$  Once you have completed the application, a My Page will be created. Please present the QR code from your My Page at the entrance on the day of the event.
- アリーナ席 Arena Ь バルコニー1 Balcony 1
- ・お隣同士でお座りになりたい場合は、必ず同じブロックをご予約ください。
- ・予約したブロックの変更を希望される場合は一旦キャンセルを行った後に新規で別のご予約を行ってください。
- ・開式15分前以降のご入場となった場合、ご予約したブロックには着席できない可能性があります。お時間に余裕をもってご来場ください。
- $\boldsymbol{\cdot}$  If you want to sit next to each other, please be sure to reserve the same block.
- · If you wish to change the reserved block, please cancel the existing reservation and make a new one.
- If you enter the venue less than 15 minutes before the start of the ceremony, you may not be able to sit in your reserved block. Please ensure you arrive with ample time to spare.

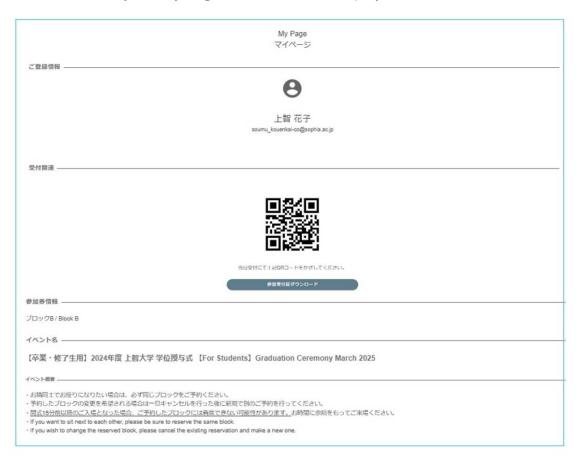
主催者情報

上智大学 総務局 総務グループ

②Please enter the email address and password you used during registration to log in.



② You will see your My Page and a QR code displayed.



# If you want to cancel (or temporarily cancel to change the block)

① Please click on "申し込みをキャンセル" button at the bottom of the My Page.



③ When the confirmation message appears, please click "OK" to cancel.



③ Once this prompt appears, the cancellation is complete.



# If you want to change your registration information, please follow these steps:

If you want to change your registered information such as your name, contact details, faculty/graduate school, department/major, or password, it is possible to do so. However, if you want to change your block, you will need to cancel and reapply for a new one.

① After logging into your account, please click on the "登録情報の編集" button located in the upper right corner of the My Page.



② Please make the necessary modifications and press the "登録内容を保存" button



# < Frequently Asked Questions >

# Q: I have completed the registration, but I have not received the application acceptance email.

A: You are supposed to receive a reply from the email address <a href="mailto:noreply@event-planner.net">noreply@event-planner.net</a>. Please check your spam/junk mail folder just in case. Additionally, if you have registered using the following mobile carrier email addresses, you may not receive the email. We recommend registering an email address other than those listed below, if possible:

# OO@docomo.ne.jp, OO@au.com, OO@ezweb.ne.jp.

Even if you do not receive the email, a QR code will be issued on your My Page, so you can enter on the day of the event.

# Q: What should I do if I need special support for seating on the day of the event due to certain circumstances?

A: Please send an email to <u>soumu\_kouenkai-co@sophia.ac.jp</u> with your name, faculty, and the email address you used when applying.

# Q: Can I change the block I reserved once?

A: Please cancel your existing reservation and make a new reservation for a different block. You can cancel from My Page.

# Q: I can no longer attend after making a reservation. What should I do?

A: Please cancel from My Page. If you are unable to attend on the day of the event, please cancel as soon as you know.

# Q: Can someone other than parents be registered as parents or guardians?

A: As a general rule, we ask for the presence of your parents or guardians. However, if your parents or guardians are unable to attend and there is someone else you would like to invite, such as a benefactor, please contact us.

# Q: I want to modify my registration information.

A: You can modify your name, contact information, faculty, department/major, and password from My Page. However, if you want to change the block, you will need to cancel and reapply for a new reservation.

Sophia University Office of General Affairs

E-mail: soumu\_kouenkai-co@sophia.ac.jp

\*If you are inquiring by email, please write "Graduation Ceremony" in the subject line.